## **Tools for Knowledge Workers**

The Four-Step Problem-Solving Model



The full-blown Solution Engineering Model has 12 bases to be covered. A simpler version, shown above, has a mere four steps: Assess, Analyze, Organize and Execute.

As the diagram above indicates, Assess boils down to taking stock of the situation, Analyze focuses on figuring out what to do about it, Organize is basically a matter of getting ready for action or implementation, and Execute is all about making it happen.

A more detailed presentation of this four-step model can be found at the following link:

https://www.nickols.us/FourStepModel.pdf

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