

The Case Against Delegation: A Rebuttal

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A client recently afforded me the opportunity to develop a two-hour training module on delegation for inclusion in the company's management academy. In the course of researching the subject I came across various reasons that managers give when they are asked why they don't delegate more than they do. In a way, these reasons constitute a case against delegation. The 10 reasons listed below seem to be the most commonly given. All 10 are easily rebutted.

- No time. That's short sighted and off the mark. One of the major reasons for delegating is to free up your time. If you're not delegating you're also not managing your time.
- 2. **It's too risky**. That's poor judgment on your part. It is far riskier for you to try to do everything yourself than it is for you to assign portions of your work to others.
- 3. I can do it better myself. So what? That's not the point. The point is to develop your people and thereby increase the capacity and capabilities of your work group.

- 4. **It never occurred to me**. Okay, so stick a sign on your desk or office wall saying: Do it, Delegate it or Dump it.
- 5. **My boss wants** *me* **to do the work**. Maybe, maybe not. If it's work that's been delegated to you that might be true; if not, it's yours to do, delegate or dump.
- They can't do the work. Then you have work to do because they should be able to do much of what you do.
 This isn't a reason or even an excuse; it's a self-indictment.
- 7. **They're overloaded as it is.** C'mon, get real. It's you or them and you're the manager; it's your job to get work done through others. If they're really overloaded, dump what you were going to delegate or have them delegate or dump some of what they're doing.
- 8. **It's more trouble than it's worth**. Then you're delegating the wrong things; indeed, you're probably delegating things that no one should do. Dump 'em.
- 9. **I tried it and it didn't work**. Then you probably did it incorrectly. Try it again and, this time, do it right.
- 10. I don't know how to delegate. Ah, an honest person. Be of good cheer. Delegating isn't rocket science. It's easily learned, easily done and a little research on your part will tell you all you need to know.

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