

Tools for Knowledge Workers

Seven Knowledge Work Skills



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Dr. Joel Gardner has blogged about the seven knowledge work skills depicted in the diagram above. The framework is based on earlier work by Cochran and Ferrari with Dr. Gardner's addition of Personal Management skills. Each skill is elaborated on (e.g., Thinking Skills includes critical thinking, systems thinking, problem solving, analysis and design skills as well as creativity). Collectively, the seven provide an interesting look at the skills needed by knowledge workers to do knowledge work. Dr. Gardner's original post on his blog is well worth reading and can be accessed by clicking [here](#).

