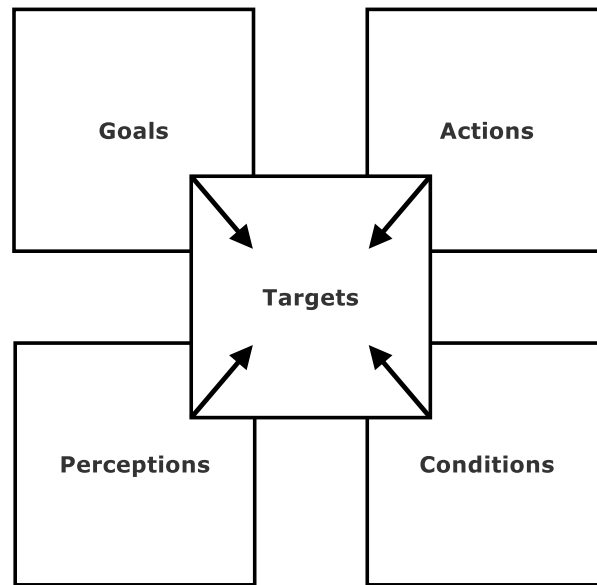


Tools for Knowledge Workers

Performance Control Model



© Fred Nickols 2017

The control of performance hinges on the following:

1. The target – some variable whose intended value constitutes the goal or outcome and whose current and changing value is the basis of feedback to the performer.
2. A goal, some desired value for a target variable.
3. The actions taken to achieve it.
4. The conditions under which all this occurs, including other actors and factors that can affect the value of the target variable.
5. The perceptions of the person trying to achieve it, the performer.

For a more in-depth treatment of the Performance Control Model click [here](#).

