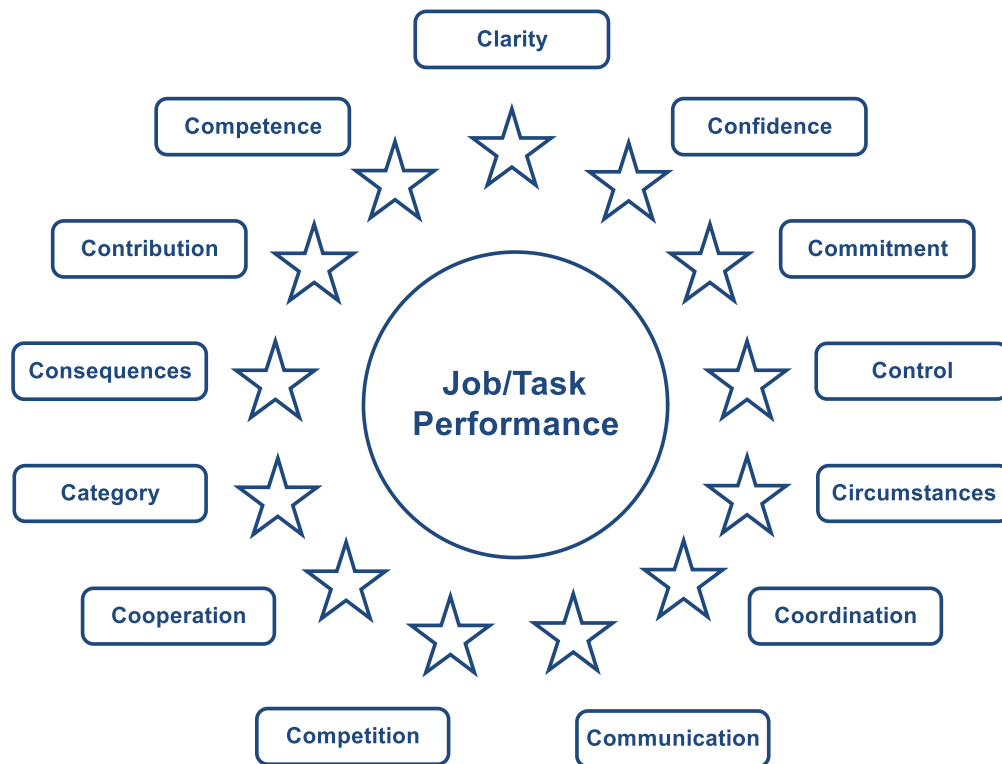


# Tools for Knowledge Workers

## Factors Affecting Job/Task Performance



Each of the 13 factors shown above can affect an individual's job/task performance – in major and minor ways – and in ways that help or hinder. They are all “star players” so to speak. Often, more than one factor is involved; sometimes, several factors are involved. Whether individually, in combination or collectively, they are factors to be considered when trying to understand why job/task performance is what it is – or why it isn't what it should be.

For a description of each factor, in a list that can also be used as a checklist when examining issues of job/task performance, click [here](#).

